Can You Live the Brand?

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Chamber Essentials

- Who Board Leadership
- Who Professional Staff
- What We Do Our Program
- Communicating Value
- Willingness to Risk & Change

What's on the Minds of Chamber CEOs

- Relevance & Value
- Revenue & Membership
- Do we have THE talent?

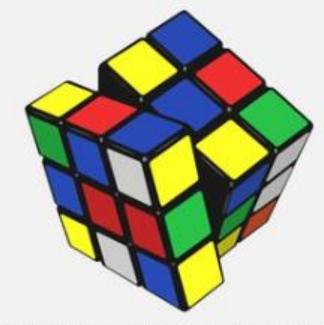
Chambers of Commerce...

What business are we in?

WHAT YOU SEE, MAY NOT BE WHAT OTHERS SEE



How you see your brand



How prospective customers see your brand



We help solve your brand messaging problems

"Start with Why"

Simon Sinek

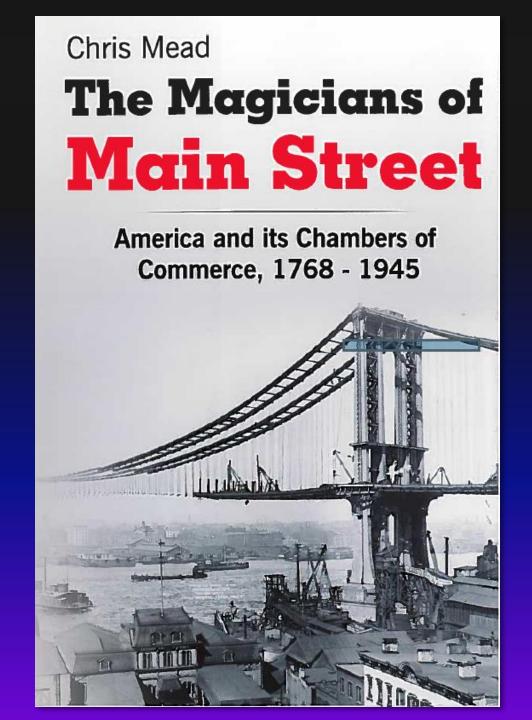
Defining the Promise of Chambers in the 21st Century

W.A.C.E.

Chamber Brand Research

Catalyst Convener Champion

"Brand Purpose"
W.A.C.E.
Chamber Brand Research



Depth of Knowledge
Unimpeachable Trust
Universal Respect
Advocate for Business
Pillar of the Community

"Brand Pillars"
W.A.C.E.
Chamber Brand Research

Idealist Wrapped in a Pragmatist
Believes in Bigger Things
Champions American Way of Life
Is a Problem Solver
Is a Connector

Brand Personality
W.A.C.E.

Chamber Brand Research

Helping businesses prosper & helping our communities thrive

"Brand Vision"
W.A.C.E.
Chamber Brand Research

The Chamber of Commerce: because a great community needs great business

W.A.C.E.

Chamber Brand Research

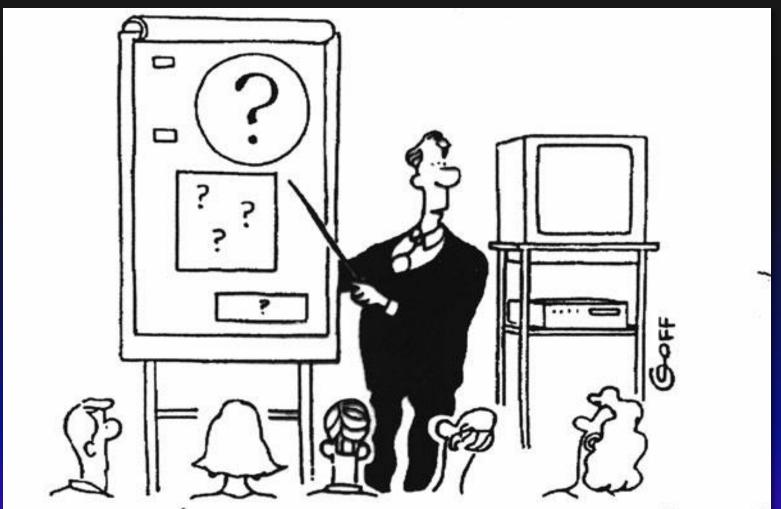
Promoting the Community

Representing the Interests of Business with Government

Creating a Strong Local Economy

Political Action

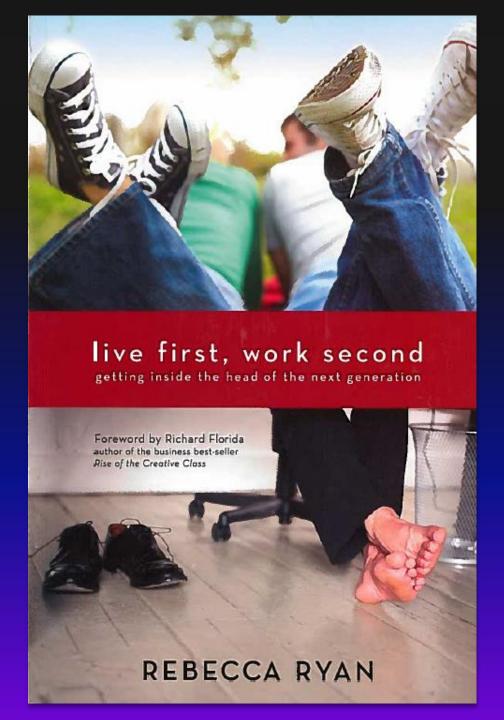
Providing Networking Opportunities to Build Business Relationships



"OUR MARKET RESEARCH INDICATES THAT OUR CUSTOMERS ARE VAGUE, MYSTERIOUS PHENOMENA WHO BUY OUR PRODUCTS RANDOMLY FOR NO REASON WHATSOEVER."

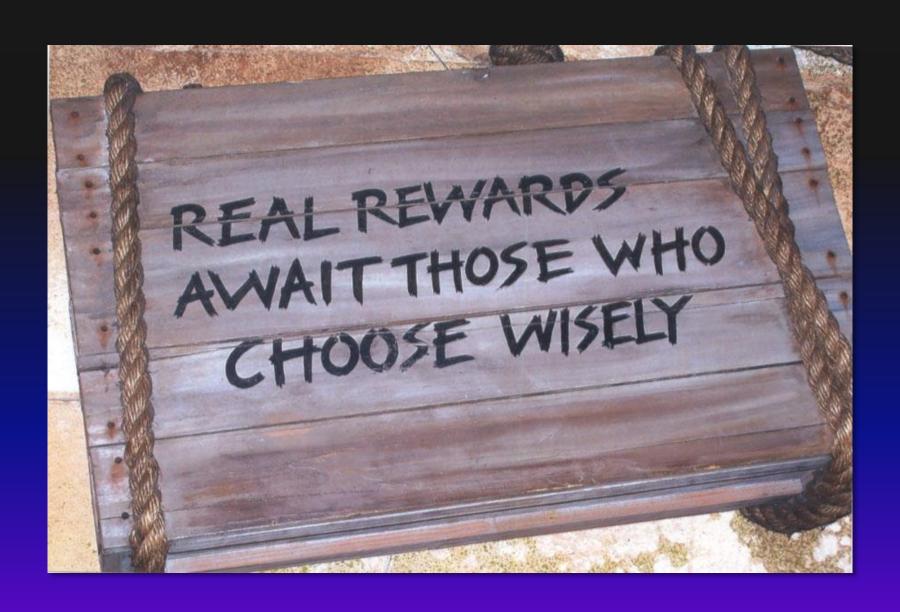
Is Your Chamber Embracing Change?

Chambers have some work to do



Question to Consider:

What do you want your Chamber to be known for?





Thank You!

Dave Kilby

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